



iLGM

Institute for Local Government Management

CONFERENCE PROGRAMME 2009



13TH ANNUAL NATIONAL CONFERENCE AND BUSINESS EXHIBITION

LOCAL GOVERNMENT: DEEPENING ACCOUNTABILITY, ACCELERATING SERVICE DELIVERY AND MANAGEMENT DEVELOPMENT

WEDNESDAY, 18 NOVEMBER 2009

TIME	TITLE	SPEAKER
------	-------	---------

FACILITATED BY: MR GEORGE SEITISHO, WESTONARIA LOCAL MUNICIPALITY, MUNICIPAL MANAGER

08:00	REGISTRATION	REFRESHMENTS & EXHIBITION VIEWING
09:00	OPENING AND GEETINGS FROM THE PRESIDENT	MS DUDU MASEKO, iLGM PRESIDENT
09:20	MESSAGE FROM SALGA	MR XOLILE GEORGE, SALGA CEO
09:30	NATIONAL PROJECT/CHALLENGES AND NATIONAL ISSUES	DR BATANDWA SISWANA, HEAD OF OPERATIONS CLEAN AUDIT 2014
10:15	WELCOME BY THE MAYOR	MR KC SEERANE, EXECUTIVE MAYOR OF MOGALE CITY
10:30	REFRESHMENTS & EXHIBITION VIEWING	

COMMISSIONS 1-3

11:00	COMMISSION 1: LOCAL GOVERNMENT FINANCE	PAPER NUMBER	CHAIR: MR JAN BRAND, iLGM NEC MEMBER
	KEY CHALLENGES FACING LOCAL GOVERNMENT FINANCE USING TECHNOLOGY TO INCREASE YOUR REVENUE	1	MR GEORGE VAN SCHALKWYK, IMFO PRESIDENT
		2	MR HUGO GOTZE, MOTLA ENGINEERING
	COMMISSION 2: SERVICE DELIVERY ACCELERATION		CHAIR: MR LUZUKO MDUNYELWA, iLGM NEC
	ICT, LOCAL GOVERNMENT, EFFICIENT AND EFFECTIVE SERVICE DELIVERY USING MANAGEMENT INFORMATION FROM RPMSMTO IMPROVE THE EFFECTIVENESS OF RESOURCE DEPLOYMENT IN MUNICIPALITIES	3	PROF OMPHEMOTSE SIBANDA, UNISA
		4	MS SIZANI MOSHISE, DWAF AND MS ROBYN TOMPKINS, JEFFARES & GREEN
COMMISSION 3: GOVERNANCE		CHAIR: MS GERALDINE METTLER, COGTA	
CREATING HONEST, ETHICAL, LOYAL AND PRODUCTIVE EMPLOYEES CITIZENSHIP - A WAY TO ENHANCE PUBLIC PARTICIPATION	5	MS JENNY REID, THE ORANGE	
	6	MR KUREISH ISAACS, CITY OF JHB METRO	

13:00	LUNCH		
14:00	DELIVERING ON THE CUSTOMERS PROMISE - THE ROAD AHEAD FOR PUBLIC SERVICE DELIVERY	7	MR DEREK BROWN AND OMAR LATIFF, PWC
14:30	ANALYSIS OF THE ISSUES AFFECTING MAINTENANCE IN A MUNICIPAL ELECTRICITY ENVIRONMENT	8	MR SANDILE MAPHUMULO, AMEU AND EDI HOLDINGS BOARD MEMBER
15:00	REFRESHMENTS & EXHIBITION VIEWING		
15:30	AGM		PAID UP MEMBERS ONLY
17:00	CLOSURE		
19:00	AWARDS GALA DINNER - PLATINUM BALLROOM, SILVERSTAR CASINO, MC: MR VUSI MAVUSO, iLGM NEC MEMBER		

THURSDAY, 19 NOVEMBER 2009

FACILITATED BY: MR KHAYO MPUNGOSE, AFRICA MAYIBUYE LEADERSHIP

08:00	REGISTRATION	REFRESHMENTS AND EXHIBITION VIEWING	
09:00	KEYNOTE: ADDRESS BY DEPUTY MINISTER OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS	MR YUNUS CARRIM, DM OF COGTA	
09:10	COLLABORATIVE ARRANGEMENTS MAY IMPROVE SERVICE WITHIN SA	9	MR FREDDIE PRINCE, CITY OF CAPE TOWN
09:40	ENABLE COMMUNITY PARTICIPATION: IMPLEMENTATION OF THE LOCAL GOVERNMENT MUNICIPAL ACT, 2003 - THE MBOMBELA LOCAL MUNICIPALITY EXPERIENCE	10	MS ADRIE SMITH VAN DER MERWE, MBOMBELA RATEPAYERS ASSOCIATION

10:10	TOTAL QUALITY MANAGEMENT AND BENCHMARKING IN SA LOCAL GOVERNMENT: TOWARDS IMPROVED SERVICE DELIVERY	11	DR PRAVINE NAIDOO, EXECUTIVE DIRECTOR, STRATEGIC SERVICES, DRAKENSTEIN MUNIC
10:40	REFRESHMENTS & EXHIBITION VIEWING		
11:10	PLANNING FOR INFRASTRUCTURE SERVICE DELIVERY IN MUNICIPALITIES: THE ROLE OF THE CIP	12	MR DANIE WIUM, AURECON
11:40	HOW THE APPLICATION OF TELEMATICS CAN ENHANCE SERVICE DELIVERY AND ACCOUNTABILITY	13	MR TONY AUSTIN, DIGICORE FLEET MANAGEMENT SERVICES
12:10	CHANGING THE FACE OF LOCAL GOVERNMENT, THE JHB EXPERIENCE	14	MR TSHEPISO NAGE, CITY OF JHB
12:40	THE INTERRELATIONSHIP BETWEEN MUNICIPAL SUPPLY CHAIN MANAGEMENT AND LOCAL ECONOMIC DEVELOPMENT: A CRITICAL ANALYSIS	15	MR RIAAN VISSER, SOUTHERN BUSINESS SCHOOL
13:10	LUNCH		
13:50	DEPART TO TOURS		
17:00	CLOSURE		

FRIDAY, 20 NOVEMBER 2009

FACILITATED BY: MR ABRAM LURULI: MUSINA LOCAL MUNICIPALITY, MUNICIPAL MANAGER

08:00	REGISTRATION		REFRESHMENTS AND EXHIBITION VIEWING
09:00	OPENING REMARKS		MR DAN MASHITISHO, MOGALE CITY, MUNICIPAL MANAGER
09:10	FIGHTING CORRUPTION: PREREQUISITE FOR ACCELERATING SERVICE DELIVERY	16	DR KOOS SMITH, FRIDAY MANAGEMENT SOLUTIONS
09:40	A FRAMEWORK FOR ETHICAL GOVERNANCE: PROTECTING THE WHISTLEBLOWERS	17	DR NATASJA HOLTZHAUSEN, UNISA
10:00	THE POLITICAL-ADMINISTRATION INTERFACE IN LOCAL GOVERNMENT: ASSESING THE QUALITY OF LOCAL DEMOCRACIES	18	PROF JAAP DE VISSER, UNIVERSITY OF WESTERN CAPE
10:40	REFRESHMENTS & EXHIBITION VIEWING		
11:10	THE ROOT OF SERVICE DELIVERY PROBLEMS LIES IN THE HUMAN RESOURCES DEPARTMENT	19	MS DESRE SOLMS, PAYDAY SOFTWARE SYSTEMS
11:30	INTERNATIONAL SERVICE DELIVERY CHALLENGES PANEL EXPERTS FROM SOUTH AFRICA, CANADA, UGANDA, AUSTRALIA, NETHERLANDS, KOREA AND FRANCE		DR BATANDWA SISWANA, HEAD OF OPERATIONS CLEAN AUDIT 2014
13:00	CONFERENCE RESOLUTIONS AND INAUGURATION OF THE NEW PRESIDENT		MR HENNIE LABUSCHAGNE, iLGM NEC
13:30	VOTE OF THANKS AND CLOSURE		MR JEAN VENTER, iLGM CEO
13:40	LUNCH		

SPECIAL THANKS TO THE CONFERENCE SPONSORS

